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East of England Ambulance Service



NHS Trust

EMERGENCY DEFIBRILLATOR (AED) **INSTRUCTIONS FOR USE**

In the event of a suspected heart attack/chest pains, the following procedure should be used:

1. **Call 999** and ask for the ambulance service.
2. When asked by the operator, please give the telephone number from where you are calling and the location of this cabinet which is:

**Cabinet No. 715
Jubilee Hall
Lower street
Salhouse
Norwich
Norfolk
NR13 6RE**



3. The operator will ask a series of questions which you will need to answer to the best of your ability. This will only take a few seconds and will not delay the ambulance.
4. The operator will then provide you with the access code to open the cabinet.
5. The defibrillator and resuscitation pack should be removed from the cabinet and the ambulance service will stay on the line and give verbal instruction if required.
6. Switch on the defibrillator and it will then provide you with verbal instructions for use.
7. The defibrillator cannot be used incorrectly as it will only deliver a shock to the patient if it detects it is necessary.
8. There are scissors in the resuscitation pack to assist with removal of clothing and a pocket rescue breath mask to carry out CPR.

Remember THINK safety.

Look around before pushing the button to shock and SHOUT the command STAND CLEAR SHOCKING and then check to make sure everyone is clear.

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Content of this poster has been approved by SWAS Community Response Manager (Ref SS0810V1)